



# The Owl

*"The Owl of Minerva takes flight only as the dusk begins to fall." — Hegel*

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## The USA Patriot Act in a Nutshell

by Suzy Szasz Palmer  
Librarian for Public Outreach

The USA Patriot Act has been in effect for nearly two years, but only in the last few months has it garnered so much public attention—on radio and television and in printed news stories (including *The Courier-Journal*). Most recently, librarians have captured the limelight in these discussions, thanks to Attorney General John Ashcroft's pronouncement last month that we are stirring up "baseless hysteria" in our continued efforts to criticize the Act's potential impact on civil liberties.

So, what does the USA Patriot Act really say? Where does the American Library Association (ALA) — our professional organization — stand? And what do library staff, especially those working in public services, need to know? I will try to answer these questions, knowing that new issues will continue to arise, for which there may be no easy answers. Perhaps the best advice is simply to raise our awareness, and keep the public informed.

### What Does the USA Patriot Act Really Say?

The name of the Act is really an acronym. It stands for: The **U**niting and **S**trengthening **A**merica by **P**roviding **A**ppropriate **T**ools **R**equired to **I**ntercept and **O**bstruct **T**errorism Act of 2001. (Imagine how long it took Congress to come up with that!) It was introduced shortly after the events of September 11, 2001, and passed in record time—becoming Public Law 107-56 on October 26, 2001. (You can read the entire law — over 130 pages long — online at: [http://frwebgate.access.gpo.gov/cgi-bin/getdoc.cgi?dbname=107\\_cong\\_public\\_laws&docid=f:publ056.107.pdf](http://frwebgate.access.gpo.gov/cgi-bin/getdoc.cgi?dbname=107_cong_public_laws&docid=f:publ056.107.pdf))

#### Highlights of the Act:

- Makes warrants and orders valid nationwide
- Authorizes the automatic sharing of criminal information with intelligence officers
- Extends the time permitted for electronic surveillance warrants
- Authorizes "roving" warrants
- Broadens law enforcement's access to business records

to include "any tangible things," if they are "sought for" an authorized intelligence or terrorism investigation.

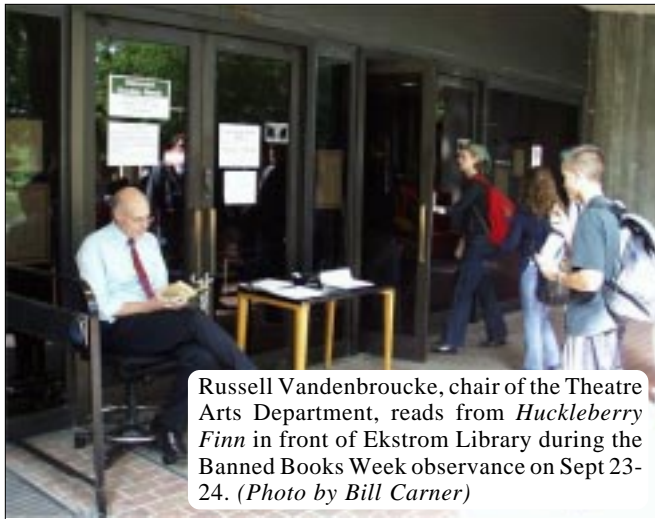
Libraries are particularly concerned about the last item, as covered in Section 215. At issue is whether library records (for example circulation records or virtual reference transactions) are "business" records (probably yes). And while the words "library" or "libraries" appears nowhere in the law, "tangible things" are defined to include, among other things, "books, records, papers, and documents." In addition, an FBI agent need not show probable cause, or demonstrate that the items requested directly support a specific threat; rather s/he need only express the belief that the items requested may relate to an investigation of terrorist or intelligence activities. Lastly, those served with a search warrant, including librarians, are also subject to a non-disclosure rule (or gag rule), meaning they may not disclose that they have been served or reveal what has been requested. The non-disclosure provision conflicts with the ALA Code of Ethics, and puts librarians in a difficult position of violating professional ethics in order to comply with the law.

Libraries are also concerned about the privacy of email transactions on their computers. Sections 214 and 216 extend telephone monitoring laws to cover Internet usage, including e-mail. And section 204 allows for "roving" surveillance. So rather than having the authority to put a tap, for example on a given phone, roving surveillance permits tracing an email address from computer to computer. The request for such surveillance would be made to the "service provider"; the question in today's world becomes: Is the library a service provider? Probably so.

### Where Does ALA Stand?

The American Library Association has been vocal in its opposition to the provisions of the Patriot Act that have an impact on libraries and library patrons. In January of this year, ALA passed a resolution, which states in part that it:

"opposes any use of governmental power to suppress the free and open exchange of knowledge and



Russell Vandenbroucke, chair of the Theatre Arts Department, reads from *Huckleberry Finn* in front of Ekstrom Library during the Banned Books Week observance on Sept 23-24. (Photo by Bill Carner)

information or to intimidate individuals exercising free inquiry; encourages all librarians, library administrators, library governing bodies, and library advocates to educate their users, staff, and communities about the process for compliance with the USA PATRIOT Act and other related measures and about the dangers to individual privacy and the confidentiality of library records resulting from those measures; urges librarians everywhere to defend and support user privacy and free and open access to knowledge and information; considers sections of the USA PATRIOT Act are a present danger to the constitutional rights and privacy rights of library users and urges the United States Congress to ...amend or change the sections of these laws and the guidelines that threaten or abridge the rights of inquiry and free expression.”

ALA has joined in support of the Freedom to Read Protection Act and the Bookseller Protection Act.

Both bills (from the House and Senate respectively) are designed “to exempt bookstores and libraries from orders requiring the production of any tangible things for certain foreign intelligence investigations.” Unfortunately, despite bi-partisan support, neither bill has moved very far.

Nearly a year ago, the American Civil Liberties Union (ACLU)

took legal action against the Justice Department to determine how many times law enforcement agents had in fact sought records from libraries. Not surprisingly, ALA endorsed this effort. Initially, the Justice Department responded by saying that the answer to this question was classified information! In May of this year, the Department issued a report indicating the number was “about 50.” But in September, during Attorney General John Ashcroft’s very public national tour to promote the Patriot Act, the Justice Department claimed it had *never* used “Section 215.” In what may be an ironic twist, Ashcroft may have unintentionally given librarians a boost by calling our criticism of the Patriot Act “baseless hysteria.” This statement alone has led to a flood of responses in the popular media—bringing more attention to our profession than we ever could have imagined. Librarians are standing up, and we’re being noticed.

### What Should Libraries Do?

Based on ALA’s recommendations, libraries should consider the following guidelines:

- Prepare for possible law enforcement inquiries
- Have written policies, compiled with legal counsel, that cover confidentiality of user records, record control management, and procedures for how to respond for inquiries
- Identify staff authorized to respond to law enforcement
- Know that a library may consult with legal counsel and have them present during a search
- Supervisors can be told about the request for information
- Review how data is collected and maintained
- Review patron privacy notice(s)
- Do not keep unnecessary data
- Keep to a schedule for removing print and electronic data
- Follow state record retention requirements
- Do not destroy data after it’s been requested

### *UofL Law School to Host Diversity Program on Patriot Act*

On Monday, October 27, at noon in the Cox Lounge (second floor, Law School) the ACLU of Kentucky and the Brandeis School of Law Diversity Committee will co-sponsor a program on the USA Patriot Act. The featured speaker will be Barry Hargrove, a national ACLU figure. All Diversity Committee programs are free and open to the public. (Arrive by 11:45 a.m. if you want to sit down. No one is turned away, but seating is limited.)

It’s important to remember that libraries were active in protecting patron rights long before the Patriot Act. And we will continue to do so, even as new more expansive legislation—a so-called Patriot Act II—is being considered. For those who wish to keep up with this issue, see the following on the ALA web site: [www.ala.org/oif/ifissues/usapatriotact](http://www.ala.org/oif/ifissues/usapatriotact).



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# From the Dean of Libraries . . .

SEPTEMBER HAS BEEN ANOTHER VERY BUSY MONTH FOR everyone. President Ramsey's inauguration on September 9 was an excellent event and we are looking forward with much anticipation to his successful leadership.

On September 10 I was a guest speaker for a recruitment and retention symposium sponsored by the New York Metropolitan Library Council in New York City. Approximately 70 library personnel attended, including directors, human resources professionals, and managers from New York area libraries. Speakers addressed recruiting diverse employees, specific recruitment strategies, expectations from recent library school graduates, growing your own librarians, and retention strategies.

The SAALCK (State Assisted Academic Library Council of Kentucky) Directors met on September 12 in Louisville. Special guests included James Burgett, Head of Collection



Development at UK, Weiling Liu, who spoke about RFID (Radio Frequency Identification) technology together with Arne Almquist from Northern Kentucky University, and Michael McCoy from the Greater Cincinnati Library Consortium, who has

been hired by SAALCK to negotiate consortia prices for particular databases.

On September 18 I participated in a legislators' meeting together with several of UofL's administrators. It was a good opportunity to explain to the legislators the

University's goals related to educating Kentucky's citizens, preparing the workforce of the 21<sup>st</sup> century, and partnering with the city for economic development.

From September 19-25 I participated in the Information Literacy Meeting of Experts in Prague, the Czech Republic, sponsored by NCLIS (U.S. National Commission on Libraries and Information Science) and the National Forum on Information Literacy. Approximately

45 representatives from 23 countries and five continents (including government officials, administrators, a few librarians, higher education representatives and UNESCO representatives) met intensely for several days to address e-literacy, national case studies of information literacy, people, cultures and health issues, economic development, education and learning, and policy issues. The outcome of this intense conference was The Prague Declaration, "Towards an Information Literate Society." It is hoped that the declaration will be taken by the UNESCO representatives to the forthcoming UNESCO World Summit on the Information Society.

— Hannelore Rader, UofL Dean of Libraries



Judy Wulff, Melissa Lanning, and Michel Atlas at President Ramsey's inauguration. (Photo courtesy of Michel Atlas)

## Women's Commissions to Meet in Frankfort

On Thursday, October 30, a truly historic event will happen in Frankfort when the state's three primary commissions addressing the status of Kentucky's women will meet. The Kentucky Commission on Women, the University of Kentucky President's Commission on Women, and the University of Louisville Commission on the Status of Women will come together to identify how the Commissions can partner to further the causes of women and education. The meeting will focus on economic development, education, and safety.

At a press conference following the meeting, UK President Lee Todd and UofL Acting Provost Shirley Willhnganz will join First Lady Judi Patton in announcing publicly the unique partnership of the three Commissions and the spe-

cific work to be undertaken in the coming year. Finally, Governor and Mrs. Patton will host a reception at the Executive Mansion which will include the members of all three Commissions.

Several UofL librarians have worked to make this happen. Michel Atlas, David Horvath, and Fannie Cox are active members of the UofL Commission. Robin Harris chairs the Commission, and former Vice-Chair Delinda Buie played a vital role in shaping the Commission in its first five years (1995-2000). Delinda's exemplary work on the Commission set the bar very high for those who followed, and she deserves a great deal of the credit for the partnership that is set to begin on October 30.



# Library Dept. & Team News

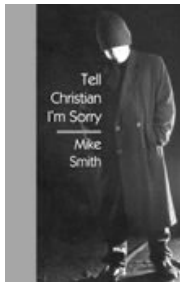
## Art Library

A few months ago in this column, you read about The Library Hotel in New York where each floor is devoted to a different Dewey Decimal category and each of the rooms is filled with books related to that category. Here's the rest of the story, as reported in *The Washington Post*: OCLC, which publishes the Dewey Decimal updates, has sued the hotel for trademark infringement! According to the *Post*, OCLC "seeks triple the hotel's profits since its opening or triple the organization's damages, whichever is greater, from the hotel's owner." The hotel manager had no comment.

## Ekstrom Library Circulation and ILL

We extend a big, warm welcome to former student assistant Ryan Stearman, who has just joined our staff as temporary Interlibrary Loan Lending supervisor. Ryan has worked at Ekstrom Library for over three years and looks forward to a long, fulfilling career with us as staff.

Course Reserve supervisor Mike Smith's first novel *Tell Christian I'm Sorry* is now available for purchase at [www.wastelandpress.net](http://www.wastelandpress.net) and can also be borrowed from Ekstrom's Browsing Collection.



We would like to welcome new student assistants Arlana, Brittney, Jillian, Melissa, Morrisena, John (Spivey's friend), and Renee. All of our new student assistants have excellent backgrounds and we hope they will be with us for a long, long time. Welcome aboard, guys and gals!

Other student assistant news includes promotion from "catch all" student to "billing" student. Lisa Ortega will take over Ryan Stearman's prior responsibilities in Interlibrary Loan billing. Lisa has worked as a student in our department for over five years and we're glad to have her handle such an important responsibility as billing. Congratulations, Lisa!

Mike Smith, Katie Meyer, and Bettie Lewis will be participating in the Kentucky Library Association's "In Defense of Freedom" conference on Friday, October 10 at the Galt House East. Mike will be presenting "Saving the Forest: One Reserve at a Time," which will focus on how our Reserves operation has grown over time.

Student Assistant Sharad Gulati celebrates his birthday on

October 3. Mike's wife, Kristy, turns 24 on October 27. Mike and Kristy's cats, Jonathan "Lundy" London and Governor Gray Davis, turn one on October 31 (Halloween ... neither cat is black, but their mother is). Happy Birthday to everyone else out there celebrating birthdays this month! And Happy Halloween, as well.

In honor of the Lewis and Clark Bicentennial, ILL supervisor and history instructor Jami Allen gave a lecture on the early exploration of Kentucky, American excitement about western expansion, and the Lewis and Clark expedition. Jami's lecture, "Views of Early Kentucky" was held on Thursday, October 2 in the Ekstrom Library.

## Content Access

### *New Students*

We'd like to welcome three new students in Content Access: Kate Dupin, Allyson Owen, and Nick Sweat.

## Office of the Dean

### *Farewell*

**Nicole Gaines** who joined Stacks Maintenance on 8/25/03, resigned as of 9/16/03. Nikki accepted a position with a previous employer.

### *New Staff*

**Cathy Hoover** accepted the position of Library Technician in Stacks Maintenance. Cathy is currently at the University of Kentucky working on an MLS.

**Adam Lawrence** accepted the position as Library Assistant at the Kersey Library. Adam was previously a computer lab student assistant.

**Ryan Stearman** is now a full-time temporary employee in Circulation/ILL.

## Office of Libraries Technology

### *GroupWise Upgrade (version 6.5) Follow-up*

With help from the PC Support Team members, OLT has finished the client upgrade. According to IT, the deadline for this upgrade is 10 pm on Friday, October 17, 2003. Then the maximum size quota of your account will be enforced. Once the quota is enforced, if your mailbox size is over 1 GB, you won't be able to send any email. If you missed the OLT's GroupWise 6.5 preview/overview peer sharing sessions, you can still attend classes at IT. For details, go to <http://www.louisville.edu/it/itis/training/calendar.html>.

### *Norton AntiVirus Upgrade (version 8.1) Follow-up*

The upgrade is complete. Individuals who would like to have a copy for their home use may contact Kathy at 8712 (Kornhauser Library, contact Ren at 6754) to get a copy or borrow a CD with

these clients (GroupWise 6.5 and NAV 8.1).

### *New PCs for Kersey Lab*

Twenty-five new PCs have been purchased and will replace the old ones in the Kersey lab.

### *Voyager Server Patch and Client Reinstall*

Endeavor has released a patch for Voyager 2001.2 (our current version.) The KYVL Endeavor Voyager Consortia have agreed to apply the patch to the server on October 17, 2003 during the Friday PM maintenance. There will be no additional down time other than regular maintenance. However, the Voyager clients installed on staff PCs will have to be replaced with a patch version. OLT will install those clients from the server. As with our recent Voyager upgrade, if the client installations from the server experience problems, OLT staff and the PC Support Team will be on hand to get the new clients installed as quickly as possible. Contact Mark Paul if you have any questions.

## Special Collections

Susan Knoer spent most of September on the move. She attended the three-day Mellon Conservation of Photographs workshop at the Library of Congress, which left two days to run amok amongst the Smithsonian and the National Gallery of Art before going back to Rutgers for the final week at the Preservation Management Institute. The attendees clutched their homework - disaster plans - as Isabel came knocking at the doors, but luckily didn't need to use them. Susan clutched her PMI certificate all the way to the Airport (via Nordstrom's and Macy's), proving she is indeed certifiable. Look for the PMI graduation picture in an upcoming issue of *Library Journal*.

Andy Anderson and Susan Knoer gave a talk at the Louisville Genealogical Society meeting on Sept 20, on dating photographs by physical form and by costumes. Andy was brilliant, Susan was jetlagged, and the genealogists seemed pleased.

Photographic Archives will be featured in an upcoming Mixed Media on KET. It will air sometime in the last half of October, although the exact date is still to be announced.

## Kersey Library

### *New Staff Member*

Congratulations to Adam Lawrence who has accepted the supervisory position in the Kersey Library computer lab. Adam worked with the prior library assistant so he is very knowledgeable of all the responsibilities in our computer lab. We are very happy to have him aboard.

### *October Birthdays*

Pat Waters and Bryson Lewis will be celebrating their birthdays this month. Kersey Library wishes to extend a Happy Birthday to the rest of you celebrating your very special day in October! (And have a happy "trick or treat" on Halloween!)

## Kornhauser

### *Wedding Bells at Kornhauser*

Congratulations to Mary K Becker and Tom Marlatt, who were married at Otter Creek State Park on Sunday, August 31. The bride wore a lovely lace gown and, moments before the ceremony, the groom was mulling over whether or not to wear a tie. Mary K's son, Chris Becker, gave her away, and Kathy Rogers, from Kornhauser ILL, was her matron of honor. Best wishes, Mary K and Tom!



### *Hello and Goodbye*

Kornhauser is happy to welcome its newest employee, James Manasco, Coordinator of Liaison Activities. James has over 10 years experience in science and engineering libraries; he comes to us from Shaver Engineering Library at UK. With a happy welcome comes a fond farewell, as we bid adieu to Don Gould, Electronic Resources Librarian. Don is leaving to live in Redondo Beach, California, where he and his wife, Kathy, will settle into her grandfathers 1930's home, two blocks from the beach. Good luck, Don! Remember to put on sunscreen and beware of the rip tide.

## Law Library

Will Hilyerd, Legal Reference Library, spent the last week in July and the first week in August driving his Miata from Louisville to Las Vegas and the Grand Canyon. On this drive he saw over a dozen national parks in Colorado, Utah, Arizona and New Mexico. The round trip covered over 5000 miles. He is proud to note that he only lost \$20 in Vegas and suffered only minor sunburns during the trip.

Michael ben-Avraham, Technical Services Library Assistant, participated in Ekstrom Library's Banned Books week event by reading a passage from James Joyce's *Ulysses* in front of the library on Tuesday, September 23.

## Music Library

The Music Library is pleased to welcome new student assistants Kevin Oliver and Thomas Browning.

## Thank You

*Alice Abbott-Moore*

*Michel Atlas*

*Michael ben Avraham*

*Bill Carner*

*Gwendline Chenault*

*Carolyn Gettler*

*Gail Gilbert*

*Rachel Hodge*

*Susan Knoer*

*Marcia Kotlinski*

*Weiling Liu*

*Suzu Sazsz Palmer*

*Hannelore Rader*

*Elizabeth Smigielski*

*Angel Smith*

*Mike Smith*



## Fall...the Perfect Time for Hiking and Walking

Fall is just around the corner, which means, at least in my book, we are entering the most perfect time for hiking and walking weather.



Many people feel that the closer we are to nature the happier we are. One doesn't have to travel far to enjoy being out in nature while on a hike or walk. I have always had places special to

my heart that I go to be closer to nature. Some of my favorite places are Bernheim Arboretum and Research Forest, Brown County State Park, Cumberland Falls Park, and the Falls of the Ohio.

I asked some folks about their favorite places to hike and walk.

Karen Hild wrote: "I like to walk in the Audubon neighborhood. Did you know that it is a bird sanctuary? Every street is charmingly named for a different kind of bird. The houses are lovely, especially the yards — the Audubon neighborhood boasts an active Garden Club and there are flowers everywhere. Because it's an older neighborhood, the trees are numerous and quite large, creating very nice shade. Most of the streets have sidewalks and feature enough twists and turns and gentle gradients to make the walk interesting and invigorating. The best part, though, is the bird watching. You can hear lots of different birdsongs and see many varieties of the brightly feathered little creatures. I get lucky occasionally and find a feather to add to my collection, but I *always* come back home feeling serene."

Barbara Whitener wrote: "My favorite walk is the nature trail at the E.P. "Tom" Sawyer State Park. It keeps my interest more than the one-mile fitness walk, which is a circle.

Even though the park is near major roads, when you are on the nature trail it seems miles away from anything. The nature walk is 1.25 miles. The nature walk combined with the fitness walk will be just over 2 miles." E. P. "Tom" Sawyer State Park is located 3000 Freys Hill Road. One can take the Gene Snyder Freeway to the Westport Road west exit. Also, recently Barbara has been hiking with Kentuckiana Single Hikers and Walkers. The group hiked in Jefferson Memorial Forrest a couple of weeks again and more recently at Otter Creek. Barbara reports that the group is great and the hikes vary from easy to difficult.

Angel Smith had a huge amount of information to share:

### **CLOSE TO HOME:**

Tioga Falls — off Dixie Highway by Westpoint, Kentucky; 2 mile trail that winds up a ridge, past large waterfalls, and back along a creek; it's close to Louisville, usually not very crowded, peaceful, and a nice hike, the reward, of course, is the waterfall <http://www.radcliff tourism.org/tiogafalls.html>

Bernheim Forest — has over 35 miles of hiking trails, that range in length from 1/4 mile to 13 miles; a great place to visit in any season; offers not only hiking, but bicycling areas, picnicking, nature walks, and lakes; located in Clermont Kentucky, 20 minutes south of Louisville <http://www.bernheim.org>

Clifty Falls State Park — located along the Ohio River in Madison Indiana, this park offers a variety of hiking experiences; natural features include canyons & waterfalls; park can be crowded in summer; approx. 40 minutes from Louisville <http://www.state.in.us/dnr/parklake/parks/cliftyfalls.html>

### **FURTHER FROM HOME:**

#### **Kentucky**

Mammoth Cave — 1.5-2 hrs south of Louisville, lots of great hiking trails and caving experiences; Green River also runs through the area <http://www.nps.gov/macac/>

Red River Gorge (Daniel Boone National Forest) — lots of good hiking, some pretty challenging, a good place for rock-climbing <http://www.r8web.com/boone/>

Natural Bridge — if you've never been here, you have to go! the view from the 78' x 65' stone arch is incredible! <http://www.state.ky.us/agencies/parks/natbridg.htm>

#### **Indiana**

Hoosier National Forest — lots of great places to hike & picnic; located in Southern Indiana <http://www.fs.fed.us/r9/hoosier/>

Brown County State Park — best to visit in the fall when the leaves are changing colors <http://www.browncountystatepark.com/>



Hemlock Cliffs [http://www.fs.fed.us/r9/hoosier/docs/hemlock\\_cliffs.htm](http://www.fs.fed.us/r9/hoosier/docs/hemlock_cliffs.htm) (I've not been here, but have always wanted to go)

### **Illinois**

Shawnee National Forest (2+ hour drive to southern Illinois, but well worth the trip, especially for geology-lovers; there's a special place here called Garden of the Gods — <http://www.thom.org/gallery/natural/ILGGgods/> — which is also known as “Little Grand Canyon” — it's magnificent!) <http://www.fs.fed.us/r9/shawnee/>

With special thanks to Karen Hild, Angel Smith, and Barbara Whitener for sharing their favorite places to hike and walk.

### **Sources:**

#### **Books**

Hollos, Richard & Hollos, Steve. (1994). *Hiking in the Louisville Area: A Guide to Trails in Kentucky and Southern Indiana*. Louisville: RSH Media.

MacPherson, Alan. (1991). *Nature Walks in Southern Indiana*. Indianapolis: Hoosier Chapter/Sierra Club.

#### **Websites**

Bernheim Arboretum and Research Forest: <http://www.bernheim.org/>

E. P. “Tom” Sawyer State Park, Kentucky State Parks: <http://www.state.ky.us/agencies/parks/tomsawyr.htm>

Falls of the Ohio: <http://www.falloftheohio.org/>

Kentuckiana Single Hikers and Walkers: <http://members.iglou.com/frazar/hike/>. Hikes and sites vary—some hikes are easier while others are more difficult.

Louisville Nature Center: <http://www.louisvillenaturecenter.org/>

Louisville River Walk: <http://www.ud.net/riverwalk/map.html>

Louisville Waterfront Park: <http://www.louisvillewaterfront.com/index.shtml>

Louisville Olmsted Parks Conservancy, which includes Algonquin Park, Central Park, Cherokee Park, Chickasaw Park, Iroquois Park, Seneca Park, Shawnee Park, Shelby Park, Stansbury Park, Tyler Park, Victory Park, and Wayside Park: <http://www.olmstedparks.org/>

### **Let's get moving!**

Would you be interested in joining a walking group comprised of people from the libraries? If so, please contact Barbara Whitener at [bhwhit01@louisville.edu](mailto:bhwhit01@louisville.edu). The group meets at noon on Wednesdays in the Ekstrom main lobby. The group varies and folks just come when they can.

## **Exhibits**

### **Art Library**

#### **Belknap & Covi Galleries & Gallery X**

*Thinking with Blood: Conflict & Culture in the American South*  
September 5 - October 19, 2003

### **Ekstrom Library**

#### **Lobby**

*Views of Kentucky*

18<sup>th</sup> and 19<sup>th</sup> century rare books and Kentucky maps in honor of the Lewis and Clark Expedition.

October 1 – November 30, 2003



*Picturing Faith: Religious America in Government Photography, 1935 - 1943*

(also in Photographic Archives Gallery)

October – January 9, 2004

### **Special Collections**

#### **Photographic Archives Gallery**

*Picturing Faith: Religious America in Government Photography, 1935 - 1943*

A traveling exhibit developed by Colleen McDannell, the Sterling McMurrin Professor of Religious Studies at the University of Utah  
October – January 9, 2004

### **Rare Books Gallery**

*Edgar Rice Burroughs: Tarzan and Beyond*

July 28 – November 14, 2003

*The Ron Whitehead and White Fields Press Archives*

October 6 - November 14, 2003

### **Kornhauser Library**

*New dental videos on practice management, aesthetic dentistry and treating the disabled or medically compromised patient*

*A Look at 19th Century Medical Education at the University of Louisville*

Prepared in conjunction with Kentucky Archives Week. This is an online exhibit which can be viewed at the following location:

<http://library.louisville.edu/kornhauser/19thcenturyarchives/>

### **Music Library**

#### **First Floor Gallery**

*Selected Accomplishments of School of Music Faculty*

August 18-October 31, 2003





## DARE TO SAY THANK YOU!

"I'd like to say thank you to Pat Waters and the students who assist her with ILLs. She has done an outstanding job processing ILL requests for items held by Kersey Library — fast turn-around time and high fill rate. Thanks for the excellent work!"

—Carol S. Brinkman

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"I'd like to thank Sheila Birkla for her time and effort with an intransigent CD that just did not want to work in our networked environment. In spite of a vendor who didn't know the product thoroughly and wasn't willing to share information anyway, Sheila figured out the problem and fixed it. So thanks to Sheila, and to Mioshi and Calvin who also helped."

—Gail Gilbert

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"I want give a big thank you to Mark Paul, our Voyager guru. Thank you for all the time and effort spent on getting the new Grawemeyer OPAC to look as we wanted it. Also thank you for always responding so quickly to gazillions of emails, questions and requests, Voyager or otherwise. Your dedication, fast response and kindness are very much appreciated."

—Julia Graepel

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"My heartfelt thanks to all the Special Collections gang, Reference staff, and everyone else who has supported, covered, tolerated, and done without me this last year so I could attend the Preservation Management Institute at Rutgers and the Mellon Conservation of Photographs Seminar! I hope to share all I learned with all of you this coming year. Questions are always welcome!"

—Susan Knoer

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"It was a dark and stormy day on Labor Day Weekend Sunday. A patron came to Circulation asking to be let into Photo Archives. He identified himself as a researcher from Texas who needed to see some photos we have. He had already been to Bowman Field where he was told the photos had been donated to UofL. I called Delinda Buie at home, and she graciously spoke with the man, got the

information, and offered to send him copies of the photos. He asked me to make sure everyone knew how wonderful she was to do this for him. Thanks, Delinda, for being so very gracious, especially under the circumstances of that particular day!"

—Bettie Lewis

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"I would like to thank Sheila, Mike, Mioshi, Calvin, Tamer, the PC Support Team and anyone who helped with the GroupWise and AntiVirus upgrades for their hard work and finishing the upgrades so successfully."

—Weiling Liu

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"I would like to use this as a chance to say thank you to the wonderful staff at Kornhauser who have helped make my tenure at the Delphi Center HSC Annex such a wonderful time. Without their help, encouragement and assistance it would have been difficult for the Annex to have achieved such a high profile so soon. It is with great sadness that I leave the annex at the end of September, but with happiness as well that I was given the opportunity to work with such a terrific group of people."

—Peggy S. Muller  
Instructional Technology Consultant  
Delphi Center, Kornhauser Library

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"Accolades to the members of the Business Liaison Team (BLT) for an exceptional and active year of planning, performing, teaching and contacting faculty members in the College of Business and Public Administration! Members are Fannie Cox, Mark Paul, and Angel Smith. Thanks again for your persistence and dedication in putting on the Research Refresher workshops in spring 2003."

—Glenda Neely

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—Mike Smith



# Have a Spooky Halloween!

